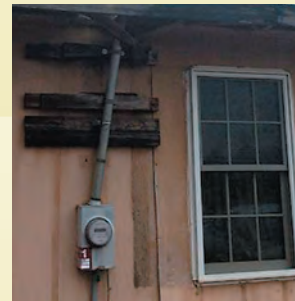


Current Location Inspection Areas

HB Next, a Walton EMC contractor, is currently inspecting the electric services of homes in these areas:

- Between
- Snellville
- Bold Springs
- Split Silk
- Loganville
- Walnut Grove

On arrival, the technician will attempt to make contact at your door. If no one is home, you'll get a door card informing you of the visit. Generally, the inspection will take less than 15 minutes.



HB Next inspectors are finding hazards like this bent mast pipe that needs some TLC.



Contact us at 770-267-2505 if you have questions concerning Walton EMC contractors.



Residential service charge changing February 1

One of the charges included in your monthly bill is a base service charge. The base service charge partially covers the fixed costs of delivering your electric service. The service charge does not include the cost of electricity.

Among these fixed costs are building and maintaining power lines; responding to outages; reading your meter; generating, delivering and processing your bill; buying and maintaining the equipment used in keeping your power flowing; and performing other tasks necessary to ensure reliable electric service.

We're adjusting the service charge so it more accurately reflects the actual fixed costs it's designed to cover. Currently, some of the fixed costs of servicing your account are recovered through the energy charge or, in other words, what you pay for electricity. We are moving to more accurately allocate these costs, both fixed and energy, to their true sources.

Overall, this change will affect your bill very little. Your cooperative has some of the most favorable rates in the state and country. Because we're a cooperative, we'll never charge you more than it costs to deliver your electric service.

If you're over 65 and have a household income of less than \$15,000, please call us at 770-267-2505 to apply for our Senior Citizen-Low Income Assistance discount.

Type of Service	Old Charge	New Charge
Residential	\$21.00	\$23.00
Residential TOU	\$21.00	\$23.00
Residential PrePay	\$21.00	\$23.00

For more information about service charges, please watch bit.ly/wemc_servicecharge

Walton EMC
Customer-Owned Electric Power

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FEB 2017 Volume 68, No. 2

THE *Rundown*

inside: line technicians recognized, athens home show discount
on the back: service inspection areas, service charge changing

EMC MEDICAL ALERT:

safety and peace of mind

Everyone wants to be independent. But sometimes living alone means there's no one to assist you in an emergency.

EMC Medical Alert is a simple, yet effective, alarm system designed for people who may need assistance when they're unable to reach a phone. The system lets you call for help simply by pressing a button.

Our pendant is the smallest voice-to-voice emergency alert device available. At the press of a button, this easily worn device allows you to speak right through it to our local monitoring center.

GET POLICE, FIRE AND MEDICAL ASSISTANCE

EMC Medical Alert can be used in any situation where you need help. Whether you need the police, an ambulance, the fire department, or just to get in touch with a friend or family member for a little help, EMC Medical Alert is ready.

WATER RESISTANT

The pendant is water resistant, meaning that you don't have to take it off while in the shower. This is a particularly important feature considering that most home accidents take place in the bathroom.



SPEAK DIRECTLY TO EMERGENCY OPERATORS

When you press the emergency button on your medical alert, you speak directly to the emergency call center operators and tell them exactly what kind of help you need.



BACK UP BATTERY

EMC Medical Alert comes equipped with a back-up battery. If the power goes out in your home, rest assured that your medical alarm will continue to provide the protection you need.



MULTIPLE PENDANTS WITH ONE BASE UNIT

The EMC Medical Alert system allows for multiple pendants to be used with the same base unit. This means if there are multiple people in one house who require a medical alarm, you don't have to purchase multiple systems – you can just add another pendant.

Call today to get your EMC Medical Alert 770-963-0305

QUICK GUIDE



IF YOUR POWER IS OUT

770.267.2505
waltonemc.com > Report an Outage

FIND US

Phone 770.267.2505

In person Monroe – 842 US Hwy. 78

Snellville – 3645 Lenora Church Rd.

Watkinsville – 2061-D Hog Mountain Rd.

Web waltonemc.com

Facebook facebook.com/waltonemc

Twitter twitter.com/waltonemc

YouTube youtube.com/emctv

WHEN WE'RE AVAILABLE

Power Outages and Emergencies > 24/7

Contact Center > M-F, 7A-7P

Business Offices > M-F, 8A-5P



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Sr. VP Corporate Services

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770.963.0305 > emcsecurity.com

©2017. Walton EMC is a customer-owned power company. That means our cooperative focuses on service, not profit. We serve more than 125,000 accounts in Athens-Clarke, Barrow, DeKalb, Greene, Gwinnett, Morgan, Newton, Oconee, Rockdale and Walton Counties. Our subsidiaries supply natural gas and security services.



exploring our LANDMARKS

How well do you know Walton EMC's service territory? Take a look around your co-op's 10-county area and you'll find some interesting, beautiful, historic and just plain cool spots. Some of the locations we choose may be hard to identify, but we think they're worth knowing about.

win a prize Guess the location of this scene found within Walton EMC's service territory. We'll draw from the winners of all correct guesses for a \$25 gift card.



This "a-maze-ing" artwork is located near a city center.

email your guess with the subject line "FEBRUARY LANDMARKS CONTEST" no later than Mar. 6 to landmarkscontest@waltonemc.com for your entry to qualify.

LAST MONTH'S LANDMARK: This tall oak stands majestically in front of Brookwood High School near Snellville.

DECEMBER WINNER: Lisa Dunford of Loganville

Line technician recognized for life-saving effort

Lee Summers, a journeyman line technician, has been recognized for his efforts to render aid to the victim of a serious motorcycle accident.

Summers, who works at Walton EMC's Snellville location, was presented with the Georgia EMC Life Saving Award at the state association's annual meeting. The award recognizes EMC employees whose quick thinking and actions are instrumental in safeguarding others from dangerous or potentially deadly situations.

This past May, Summers came upon the horrific accident involving a motorcycle and light truck on his way home from work. Upon stopping, Summers saw that the motorcycle rider was in critical condition and not breathing.

"There were several people at the scene, and we took turns administering CPR until Walton County Fire Rescue and EMS arrived," said Summers. "I knew we were only about a mile from a small fire station and two miles from a larger one."

Despite everyone's best efforts, the motorcycle rider did not survive. Summers has mixed feelings about receiving the award, but says, "I know we did everything we could, and it's certainly an honor to receive the award. The truth is, I was doing what I would have wanted done for me or my family in the same situation."



L&L Photography



Expertise, professionalism earn awards for Walton EMC underground crew

You can't see underground utility lines, so how do you know where they are? Then, how do you avoid cutting them when you have to dig?

Line technicians who install underground electric cable for Walton EMC recently earned two awards for their care and extra effort in preventing underground utility cuts, outages and accidents.

The Golden Backhoe, given annually by the Georgia Utilities Coordinating Council (GUCC), recognizes utilities that have done the best job in "keeping Georgia safe and connected." Winners demonstrate knowledge of the process of locating and avoiding potential underground hazards by their low accident rate.

The award's purpose is to promote safe digging practices that avoid expensive and disruptive underground utility cuts. Walton EMC crews received the award at the recent GUCC conference.

From all Golden Backhoe winners, one is selected as best and receives the prestigious Lester Feathers Award. Walton EMC line technicians also brought that award home from the GUCC conference.

The maze of underground utilities – including electricity, telephone, cable, water, sewer and natural gas – gets more complicated to navigate every day. How do crews prevent cutting other utilities' lines?

"Getting lines located through the 811 system plays a big part in helping us," says Line Crew Supervisor Larry Johnson. When any type of underground work is scheduled, even something as simple as planting a tree, Georgia law requires notifying the Georgia Utilities Protection Center.

Consumers can start the location process by simply dialing 811. "Having the 811 phone number makes it easy to remember," says Johnson. But even after the lines are located with paint marks on the ground or small flags, crews must still be diligent.

Crews probe by hand and then do a lot of digging with hole diggers and shovels, not an easy job in last year's drought conditions.

Only when crews know the whereabouts of other underground lines do they bring out heavy equipment for trenching and digging.

When asked how his crews earned the award, Johnson replied, "Teamwork. That's how we did it." That teamwork stretches beyond Johnson's crews; it also includes Walton EMC customer-owners who cooperate by using the 811 system before digging.

The Walton EMC underground crew of, from left, Ryan Glosson, Adam Simmons, Jerry Miller, Craig Caudell, John Ritter, Arthur Thomas, Robert Walters, Ryan West, Jacob McNary, Matthew Bradford, Jason Higgins and Line Crew Supervisor Larry Johnson has been recognized as best in Georgia at avoiding inadvertent underground utility damage.



Know what's below. Call before you dig.

The maze of underground utilities gets more complicated to navigate every day. Having the 811 phone number makes it easy to remember.

THE ATHENS HOME & GARDEN SHOW

Sat., Feb. 25
10 a.m.–5 p.m.

Sun., Feb. 26
12 p.m.–5 p.m.

Exhibits
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Remodeling
Landscaping
Appliances
Door Prizes

SPECIAL OFFER

Walton EMC customer-owners present this coupon for **\$1 off admission** at the Athens Home & Garden Show

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