### **PAYMENT OPTIONS**

# Why Levelized Billing?

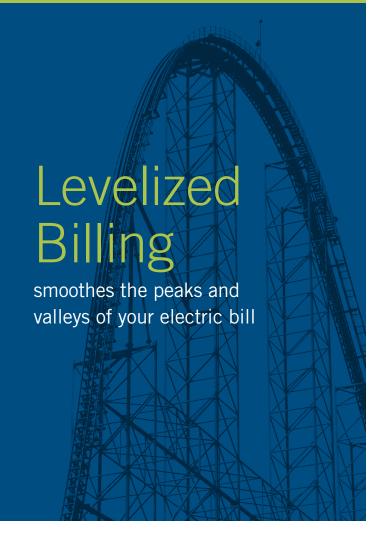
Your electric bill may vary from season to season because of the different amounts of electricity you use. For example, summer and winter bills are usually higher than spring and fall bills because of heating and cooling. That can cause havoc with the family budget.

Levelized billing clips the peaks and fills in the valleys from month to month on your electric bill. You pay a more level amount all year.



Contact Us for Details. 770.267.2505







Our customer service representatives are eager to give you prompt, personal service.

Roller coasters are for amusement parks – not your utility bill.

# Reduce the ups and downs of energy bills with Walton EMC's Levelized Billing...

#### How does it work?

Basically, Walton EMC takes the current bill, adds it to the bills from the last 11 months and divides by 12. Taxes are added and other adjustments, if any, are made. The amount is rounded to the next dollar. That's what you pay for the month. There's a little more that goes into the calculation, but in effect, you pay the average of the past year's bills. Since the past 12 months are always averaged, the levelized amount is continuously adjusted. There's no balance to pay at the end of the year. You may have to pay an outstanding balance if you stop the program, depending on when that happens. The amount won't be exactly the same each month, but it won't vary by more than a few dollars.

#### Will my bill look different?

The levelized bill will be slightly different. The statement you get will have the same information as before plus a levelized amount. Remember to pay this exact amount by the due date shown on the bill to avoid being taken off the levelized billing program. The bill will also state that the account has been levelized.

#### How do I start?

It's easy! First, there should be no outstanding balance on your Walton EMC account. Second, it's best to have service with us for at least 12 months. Levelized balances on accounts of less than 12 month will have more fluctuation than usual. You can start at any time during the year. Then, just call one of our offices and tell them you want levelized billing. It's as simple as that!

#### What if I move or want to stop?

Since your bill is the average of the last 12 months, your account balance may show a debit or credit. The final bill will show the difference between the actual bills and the amount you paid over the last year. You'll be issued a credit or billed for the unpaid amount, whichever is the case.

## While you're on levelized billing:

Pay the exact amount shown on your bill by the due date. If you pay less than shown or if the payment is late, you will be removed from levelized billing. If that happens, the account balance has to be settled before you can return to the program.

