



### FOCUSED ON YOU

Walton EMC's products and services reflect the lifestyles of our customer-owners.

We are customer-focused, striving to assure you get the most value for your energy dollar by providing competitive rates and a variety of products and services.

As an ongoing leader in customer satisfaction, we work hard to find ways to make it easier and more convenient for you to do business with us.



Walton EMC offers a variety of programs and services designed for your comfort, safety and convenience.



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## Walton EMC Programs and Services



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**WALTON EMC NATURAL GAS**

Walton EMC Natural Gas is owned by your co-op, so you'll experience the same great service you're accustomed to with your electric account. We serve any home or business on the AGL pipe system and can combine your electric and gas billing.

**REAL PROTECTION**

Keep your appliances and electronics safe with Walton EMC's Real Protection. Call our experts for help in choosing the right devices to guard against devastating surges and lightning strikes.

**MARATHON WATER HEATERS**

Want the highest efficiency water heater on the market? Then call Walton EMC and ask for a Marathon, the last water heater you'll ever buy. Guaranteed never to leak as long as you own your home!

**FILTERCHANGE**

One of the easiest ways to save money on heating and cooling is to keep the filter changed – but who can remember to do that? Use our FilterChange service and get expert advice on selecting the best filter, free shipping and email reminders when it's time to change again.

**COOPERATIVE SOLAR**

Your co-op is removing the barriers to solar power. Our cooperative solar projects allow you to participate in solar energy production without worrying about holes in your roof, maintaining a solar panels and equipment or cutting down trees. Renters can participate, too.



**OUTDOOR LIGHTING**

Walton EMC offers a variety of outdoor lighting to fit any need, from a security light in your home's back yard to commercial lighting for parking and materials storage areas. Best of all, we supply and maintain the light for one low monthly fee; you never worry about repairs or changing bulbs.

**EMC SECURITY**

Finally you can feel secure about your security company. EMC Security, owned by Walton EMC, can meet your home and business security needs without gimmicks, ridiculous contracts or hidden charges. Monthly monitoring starts at \$16.95 with no contract required. Call 770-963-0305 or 706-543-4009 now for your free security evaluation.



**HEAT PUMP REBATE**

Change out your existing fossil fuel heating system to an all-electric heat pump and get a \$200 rebate (does not include dual fuel heat pumps).

**WASTE HEAT RECOVERY REBATE**

Attach a waste heat recovery unit to your heat pump and make free hot water. Get \$200 per location from WEMC.



**HEAT PUMP WATER HEATER REBATE**

Attach a heat pump water heater to your regular water heater and make hot water at a lower cost. Get \$200 per location from WEMC.

**WATER HEATER REBATE**

Install a quick-recovery electric water heater in your new home and get \$200 for a 40 gallon or larger unit. In existing homes, get \$200 for a fossil fuel to electric change out, 40 gallons or larger. Buy and install a Marathon water heater from Walton EMC and get an additional \$200.

**UNDERGROUND SERVICE FEE REFUND**

Build an all-electric home (use electricity for heating and water heating) and get a refund of up to \$500 of the base fee for underground electric service.

*The refund does not include charges in excess of the \$500 minimum and is only payable to main resident of all-electric home on acreage.*

**PRIME POWERLOAN**

Available exclusively to homes served by Walton EMC, Prime PowerLoan is a prime rate loan program available to both new and existing homes for security and home automation systems from EMC Security and Marathon water heaters from Walton EMC.



**LEVELIZED BILLING**

Take the peaks and valleys out of your electric bill. This convenient service spreads out high seasonal electricity use over the entire year so your bill payments are more even. It's a great budgeting tool.

*Your account must have a zero balance to start and it's important to pay the exact amount shown on your bill once levelized billing begins.*

**BANK DRAFT**

With our bank draft service, your bill amount is automatically drawn from your bank account every month on its regular due date. Once the bill is paid, it's listed along with other checks on your monthly bank statement. We still send an electric statement so you can keep up with electricity use. Best of all, there's no extra charge for bank draft.

**E-BILL**

Tired of writing checks? Try our convenient e-bill service to view and pay your electric bill electronically.

**OPERATION ROUND UP®**

Use your small change to change lives. For less than the cost of a soda once a month, your small change can make a big difference in our local communities.



When you participate in Operation Round Up, we round your electric bill up to the next dollar with the change going to a fund administered by the volunteers of Walton Electric Trust. Trust members review requests from worthy community organizations and individuals. The program is not self-serving; the Trust's bylaws specifically prohibit paying electric bills with Round Up money.

The average donation is 50 cents a month. The most you'd give in an entire year is \$11.88. But when we multiply those small amounts by the number of Walton EMC customer-owners who participate, it makes a big difference.

Call 770-267-2505 or go to [waltonemc.com](http://waltonemc.com) for more information.



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