

# Don't fall for it!

## Scammers Are Targeting YOU

It's heartbreaking.

All too often, we hear of a Walton EMC customer-owner who falls prey to a scammer's criminal activity. The victim's losses can be significant, costing hundreds or even thousands of dollars.

Common threads to most utility scams:

- Phone calls requiring urgent action
- Prepaid cash cards



### URGENT PHONE CALLS

Your co-op will never call you threatening immediate disconnection. If you're called stating your electric service will be cut off if you don't follow specific instructions, hang up! If you're still in doubt, call us at 770-267-2505.

The time from receiving an electric bill to disconnection for nonpayment is at least 45 days. You'll also get a disconnection notification on the next bill before we take action. We do not disconnect after regular business hours or on weekends.

### PREPAID CASH CARDS

Walton EMC will never, ever require you to purchase a prepaid cash card to pay any Walton EMC bill or fee. The reason crooks use this method is that you have no recourse once their scheme is discovered – your money is gone.

You can make secure payments by calling us at 770-267-2505, coming by one of our offices, using our convenient smartphone app or going online to waltonemc.com.

Our accepted methods of payment include cash, check, credit or debit card, or automatic draft. We will accept prepaid cards, but we will not instruct you to pay in that manner.

## Avoid Third-party Bill Pay Sites

If you want to pay your electric bill online, simply visit waltonemc.com. There's no need to use a third-party bill pay website.

Other sites, like the one pictured here, charge an extra fee to handle your payment. It's also common for them to delay your payment by days or weeks. If your bill is late because of their delay, you could incur late charges from Walton EMC.

In this case, Google is not your friend. Go directly to waltonemc.com.



Walton EMC  
Customer-Owned Electric Power

# Realite

THE *Rundown*

**inside:** vehicle sale, holiday programs coming, pick the peach  
**on the back:** scammers are targeting you, third-party bill pay sites

The news  
you need to  
know in  
5 minutes!

OCT 2017

Walton EMC  
waltonemc.com

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## QUICK GUIDE



### IF YOUR POWER IS OUT

770.267.2505  
waltonemc.com > Report an Outage

### FIND US

Phone 770.267.2505

In person Monroe – 842 US Hwy. 78



Snellville – 3645 Lenora Church Rd.  
Watkinsville – 2061-D Hog Mountain Rd.  
Web waltonemc.com



Facebook facebook.com/waltonemc  
YouTube youtube.com/emctv

### WHEN WE'RE AVAILABLE

Power Outages and Emergencies > 24/7

Contact Center > M-F, 7A-7P

Business Offices > M-F, 8A-5P



### EMC LEADERS

CEO Ronnie Lee  
Sr. VP Corporate Services  
Russell DeLong

Sr. VP Engineering & Operations Ron Marshall

Sr. VP Power Supply Robert Rentfrow

Sr. VP Finance Marsha Shumate

Board Chair Sam Simonton

Board Vice Chair Dawn Taylor

Board Sec./Treas. Johnny Allgood

### Board Members

Tommy Adcock, Billy Ray Allen, Dan Chelko,  
Warren Few, Michael Lowder, Jim Whitley

### Community and Public Relations Director

Greg Brooks, MCC

### Communications Coordinator

Savannah Chandler, MCC

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### NEED NATURAL GAS SERVICE?

770.GAS.HEAT > waltongas.com



### NEED SECURITY SERVICE?

770.963.0305 > emcsecurity.com



## WALTON EMC QUICKLY OVERCOMES RECORD-BREAKING

# Hurricane Damage

Experiencing the most broken poles ever from a single storm, Walton EMC made excellent progress in restoring power to 48,000 customer-owners in the dark from the effects of Hurricane Irma.

The co-op had 116 broken poles scattered across its territory, with the majority being in Gwinnett County. "In my 30-plus years, it's the most I can remember," said Ron Marshall, vice president of engineering and operations.

Replacing a broken pole is the most time- and resource-consuming repair. Just one pole replacement can require several hours and tie up at least two utility trucks.

Power outages affected every corner of the cooperative's 10-county service area. Over 99 percent of customer-owners had power after only 78 hours.

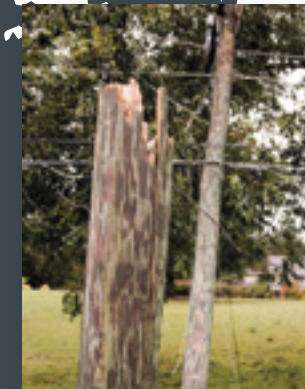
Trees or limbs being blown into power lines by high winds caused all outages.

Visiting crews assisted Walton EMC from as far away as Virginia and as close by as Monroe. Other crews came from Kentucky and North Carolina.

"We greatly appreciate our customer-owners' patience and understanding," said CEO Ronnie Lee. "We know being without power is inconvenient and aggravating. The thousands of kind comments we received by email, social media, phone calls and face-to-face kept us going."

"It's been a total effort by everyone at Walton EMC," said Marshall. "Employees and those assisting us did an impressive job. But, we're never satisfied until every customer-owner is back on."

Watch next month for complete  
Hurricane Irma coverage



Hurricane Irma made this scene commonplace in Walton EMC's 10-county service area. The co-op suffered the most broken poles ever from a single storm.

Line technicians Brandon Brooks, left, and Ryan Glosson hoist a power line back to the top of a pole that was just replaced.



©2017. Walton EMC is a customer-owned power company. That means our cooperative focuses on service, not profit. We serve more than 125,000 accounts in Athens-Clarke, Barrow, DeKalb, Greene, Gwinnett, Morgan, Newton, Oconee, Rockdale and Walton Counties. Our subsidiaries supply natural gas and security services.



exploring our LANDMARKS

special edition

How well do you know Walton EMC's service territory? Take a look around your co-op's 10-county area and you'll find some interesting, beautiful, historic and just plain cool spots. Some of the locations we choose may be hard to identify, but we think they're worth knowing about.

guess the location of this scene found within Walton EMC's service territory.



this month's answer All over Walton EMC's 10-county service area after Hurricane Irma went through. This is one of 116 broken poles, the most in the co-op's history.

AUGUST WINNER AND LANDMARK: Mary Griffeth who correctly identified the Morgan County Courthouse in Madison.

Our regular edition of Exploring Our Landmarks returns next month.

Vehicle Sale

Walton EMC is offering the vehicles listed for sale by sealed bid during November. You can see these vehicles behind the Monroe office building at Walton EMC's headquarters, 842 Highway 78, about five miles east of Monroe. Bid sheets will be available in the mailbox adjacent to the vehicles.

All vehicles are on an as-is basis. All bids must be postmarked on or before Nov. 11, 2017. The highest bidder will be contacted as soon as possible. Walton EMC reserves the right to refuse any and all bids.

Viewing is for one week only beginning Monday, Nov. 6 and ending Friday, Nov. 10, 8 a.m. to 5 p.m.

Sales tax will be added.



Vehicle #	Description	Approx. Mileage
1131	2007 Ford F-150	178,693
1226	2003 Ford F-350 diesel	250,326
1241	2006 Ford F-350 diesel	252,436
1451	1995 Ford diesel bucket	194,078
1475	1994 Ford F-800 diesel bucket	133,908
1801	2004 Ford F-150	170,182
1831	2010 Ford Ranger	149,349
1851	2010 Ford Ranger	154,113
2121	2005 Ford F-150	164,583
2986	2004 Ford Ranger	123,560
3151	2009 Ford F-150	170,839
74	1999 Ditch Witch 5110	3212 hours
77	2001 Ditch Witch plow	473 hours
83	2004 JCB skid steer loader	2011 hours

Send bids to Walton EMC, Attn: Ron Marshall-Vehicle Bid, P.O. Box 260, Monroe, GA, 30655 or drop off at our drive-through window.

Employees Raise \$20,000 to Fight Breast Cancer

Shooters at the annual Walton EMC Charity Sporting Clays Shoot took aim at 17,000 saucer-shaped discs of baked clay whizzing through the sky on Aug. 20. But their real target was breast cancer.

Held at Cherokee Rose Gun Club, a world-class sporting clays venue, the employee-run shoot drew 40 teams from across Georgia that competed for prizes and enjoyed a barbeque lunch.

Proceeds from the event go to the Atlanta 2-Day Walk for Breast Cancer and stay inside the state. Funds help provide screening, early detection, counseling, education and support services to those battling the disease.

In its eighth year, the annual Charity Sporting Clays Shoot has raised more than \$99,000 for the cause.



JOIN US NOV. 7 AND 14

Holiday Programs Coming Next Month

Make plans now to join Walton EMC in Watkinsville and Loganville for our 2017 Holiday Programs.

Georgia Master Florist Dean Pannell will focus on ideas for decorating and preparing your holiday table. You'll enjoy his interactive instruction style that's peppered with humorous stories and anecdotes.

Pannell, a 22-year floral business veteran, decorated the sets of "Passions" and "Guiding Light" soap operas. The recipient of numerous design awards, Dean and his ideas have been featured in many popular magazines.



Dean Pannell

Along with Pannell, Denise Becham will demonstrate simple, easy and quick recipes for holiday treats and snacks. The dishes you'll see prepared are chosen with today's busy holiday host in mind.

No pre-registration is required. Programs begin at 7 p.m.

NOV. 7 – Oconee Civic Center



NOV. 14 – Loganville Rock Gym and Convention Center



Walton Gas has a fun, new way to say we're Georgia proud...it's called Pick the Peach!

Go to [www.pickthepeach.com](http://www.pickthepeach.com) to choose a Georgia peach on our Pick the Peach tree.

We're giving away hundreds of juicy prizes, including tickets to your favorite sporting events, name-brand tech gadgets, gift cards and more!

Come back daily to Pick the Peach!

For full official rules visit [pickthepeach.com](http://pickthepeach.com)

